

2019 Progress Notes on Council's Strategic Focus Areas

Enhance Our Regional Position In Economic Development

- Airport 10,000+ passengers – unlocking Federal funds to combine with locally approved sales tax to renovate and replace air tower and terminal
- Hosted a very successful first season of the Prospect League Cape Catfish and completed ballfield renovations
- Achieved 85% cost recovery at the Indoor SportsPlex, revenue is ahead of projected schedule
- Hosted the largest softball tournament to-date, the USSA softball tournament at the Shawnee Softball Complex with 87 teams. Boys and Girls Basketball League participation topped 115 teams!
- Opened the new Wheel Park in Arena Park

Improve Safety and Health of Employees and Community

- Management and the Police and Fire departments have been implementing a new radio system that is integrated with the MOSWIN state-wide network (2020 completion date)
- Implementing upgraded CAD/RMS/911 system (2020 completion date) in partnership with the County and Jackson to reduce costs for all three agencies
- Solicited proposals for the old police station and awarded agreement with Community Caring Council (now Community Partnership)
- Added two automatic external defibrillators (AEDs) to the fleet
- Added two new cardiac monitors with EKG transmission capabilities (100% front-line)
- Contracted with Saint Francis Medical Center to provide onsite police officers around the clock-100% funded by SFMC
- Longest flood - 144 consecutive days above flood stage, 196 total days above flood stage in 2019
- Added AEDs at City facilities

Enhance & Maintain Fiscal Stewardship

- Working with U.S. Marshals Service on contract to house Federal prisoners for a fee (2020 completion date anticipated)
- Worked toward TTF6 vote/plan, passed CIST and worked toward new City Hall
- Continued TTF5 Initiative
 - Independence Traffic Study Complete, Preliminary Design underway
 - West End Preliminary Design (Rose to Bertling) – Projected construction year 2020
 - Main Street (Roberts to Cape Rock) – Preliminary Design underway
 - Fountain Street – Geotechnical work underway
 - Continued Concrete Street and asphalt overlay program
- Updated Landlord Utility Leave-On Program to decrease number of delinquent utility accounts
- Implemented Tenant Lease Agreement requirement for new utility services to increase collection of old utility accounts.
- Partner/Community success - Old Town Cape facilitated new downtown Christmas Tree thanks to generous, anonymous donors

Improve Neighborhoods

- PORCH – establishing Board, hired new Executive Director, developing vision/plan Continued Neighborhood Development Initiative partnership with Red Star Neighborhood Revival
- Installed new trail amenities (benches, kiosks, tree identification) on Cape LaCroix Trail.
- Awarded Emergency Solutions Grant and Federal Home Loan Bank Grant
- Performed RFP's and contracted for the demolition of 8 properties.
- Continued Chronic Nuisance Property Review Group
- Reviewed and edited draft Cape Vision 2040 Comprehensive Plan; summarized and discussed the draft plan at the Leadership Team Retreat and the City Council Retreat
- 145 manholes lined/ sealed

Streamline Citizen and Business Interactions

- Passed several Zoning and Development Code amendments to make regulations more flexible (driveways, wall signs, guest houses, fences, bicycle and motorcycle parking) and to eliminate conflicts with other code chapters
- Held quarterly Developer Roundtable Discussions
- Continued quarterly Utility Coordination Meetings
- Issued RFP for as-needed plat review services and awarded contract to KLG Engineering
- The 2020 Council primary will be first since 2014
- Became a Purple Heart City

Mission:

The City of Girardeau, the regional hub of Southeast Missouri, will actively provide and promote a safe, innovative climate through city services that enhances the quality of life for its citizens and our region.

CITY of CAPE GIRARDEAU



Weekly calls for help **113**

Approx. 70% medical
Accidents, injuries, other
emergencies, overdoses
4 min. response

30% of the time

CALL VOLUME BY STATION

48% Station 1 14% Station 3
23% Station 2 15% Station 4

Hours per week on-duty per firefighter **59**

FIRE, EMS, TECHNICAL RESCUE
AND EMERGENCY MANAGEMENT
SERVICES AVAILABLE 24/7/365

FIRE DEPARTMENT



Avg. weekly calls for service **1113**

56 Arrests

TRAFFIC COLLISIONS

57 Calls for service
40 Reports entered

29K Social media impressions
125 Traffic/parking citations
160 Police reports
97 Nuisance abatement service calls

FTE 120

PATROL, DETECTIVE, TRAFFIC, SRO,
COMMUNITY EVENTS, JAIL, EQUIP,
COMMUNITY AFFAIRS & TRAINING, 911

POLICE DEPARTMENT

Active construction site inspections **150**

55 Projects provided engineering oversight

PERMITS, APPLICATIONS & LICENSES

30 Applications & permits issued
28 Contractor & rental licenses

INSPECTIONS PROVIDED

48 Residential rental compliance
31 Business & liquor licenses

GIS (MAPPING & DATA)

Edits hundreds of attributes across 403 data sets; manages 55 public & 39 internal web maps
Oversees housing grants & provides assistance

200 Passengers
Cape >> Chicago
FTE 44
AIRPORT, ENGINEERING, GIS MAPPING, INSPECTIONS, & PLANNING

38 Licenses issued
Utility bills processed **3500**
in Customer Service

350 Service requests
INFORMATION TECHNOLOGY
Est. # of work stations, phones, PCs, mobile devices & printers maintained **880**

7 Elected officials support
6 Records requests
4 Advisory board meetings

CITY CLERK'S OFFICE

1000 Social media records archived
25K Social media impressions
1650 City update emails sent

400 Court cases heard
180 Court cases filed
183 Payments processed

ACCOUNTING & FINANCE **\$70+ MILLION**
Accounts City revenue & expenses
Every penny - Every transaction

FTE 30
CITY COUNCIL, CITY MANAGER, CITIZEN SERVICES/CLERK, HR, ATTORNEY, COURT

ADMINISTRATION

PARKS MAINTENANCE **910**
Acres of parks, trails & golf course maintained

25 City parks requiring care
140 Park shelters cleaned
46+ Miles of trail inspected
30 Cemetery headstones repaired
660 Trash cans emptied

SPORTS COMPLEXES **125**
League games at various sports complexes

Athletic fields maintained 39
Concession items sold 2,400

CAPE SPORTSPLEX

10 Sports trainings offered
50 League games played
40 Court & field rentals

OSAGE CENTRE
Weekly fitness room patrons **600**

Weekly facility rentals 22
Group fitness classes 30

JAYCEE GOLF COURSE **783**
Rounds played

2,349 Miles of golf played
2,740 Hours of golf played

MARKETING **16K**
Social media impressions

PARKS, GOLF, OSAGE, 4-H, SHAWNEE, ARENA, 4H, OSAGE, SPORT COMPLEX, SPORTSPLEX, RECREATION, FACILITY MAINTENANCE

PARKS & RECREATION

FTE 129

WASTEWATER
42 MILLION gallons treated
15.5 TONS sludge disposed
32 LIFT STATIONS maintained
212 WORK ORDERS equipment



HOUSEHOLDS **9000**
provided curbside trash & recycling services generating

SOLID WASTE
266,000 pounds of solid waste

225 MILES OF SEWER
SEWER MAINTENANCE

70-100 Service Requests

Potholes, grades alleys, sweeps street, tree removal/trimming, standing water, erosion, inlet obstruction/loose, ditch obstruction, sewer backup or leak, slow drains, sewer odor, traffic light malfunctions, signs missing or damaged, trash and recycle carts

STREETS

Provides as-needed weekly/yearly maintenance on existing infrastructure & fleet, including:

233 miles of streets
22 miles of alleyways
Street sweeping
3,300 city street lights
7,400 traffic signs
Traffic signals at 22 intersections
Mows 600 acres of right-of-way several times/year
Stripes 390 crosswalks and >60 miles of street centerlines

TRAFFIC

FLEET MAINTENANCE
1,000 cars, trucks, & machines
4,000 repairs completed
500 maintenance services

STORMWATER MAINTENANCE
5,500 storm drain inlets
200 miles of drainage pipe
8,460 ft. of levee

WATER DIVISION - 38 MILLION GALLONS
Reads >4,300 meters - Maintains 319 miles of water main
Responds to 200+ customer service calls
Locates 125 lines for contractors and homeowners
9 booster pump stations, 8 storage tanks and 7 wells
Completes 50 preventative maintenance and repair tasks at 2 water plants

PUBLIC WORKS **FTE 89**
WATER, FLEET, STORMWATER, WASTEWATER, SOLID WASTE, STREET, TRAFFIC, SNOW PLOW